

Small group discussion: researcher/policy maker

Question 1

What you found encouraging	What you found discouraging
<ul style="list-style-type: none"> • Teamwork has been recognised • GP's do not have time to manage at patient-population level as too "flat out", but role of non-GP staff is great. 	<ul style="list-style-type: none"> • It took so long for teamwork to be recognised • Risk of these result not going anywhere without ongoing funding and ongoing drivers • Non-sustainability of this process now funds rare finished, projects. • Lack of practice nurses (practice managers) currently involved in GP

Question 2: What aspects of teamwork need to be improved?

- Consultation and time to build sustainability—difficult without ongoing grants
- "Teaming" is beyond practice walls—AHP's need to be extension of the practice team (e.g. 3rd group, linking 2 studies holistically together)
- Communication between AHP's necessary, as well as GP and AHP's
- Education for practices about AHP roles
- More evidence-base for AHP role in CDM to "sell" to practices—build confidence

Question 3: Who needs to do what to improve it?

What needs to be done	Who needs to do it
<ul style="list-style-type: none"> • Someone in practice "owns" the chronic disease management program • Policy at Medicare to improve procedures for practitioners • Global driver-division of primary care • Break down walls on GP 	<ul style="list-style-type: none"> • Practice nurse & Medicare • Federal/ state and division • Include AHP within current divisions—state health division levels • Education to GP's, professional bodies of AHP's

Other comments

5 years ago—50 practice nurses in Newcastle, now 250